Turning off Pop-up Blockers

Introduction

This section provides the procedures for turning off pop-up blockers to allow for the viewing and printing of payslips and tax documents in Direct Access (DA).

Google Chrome (for Windows)



- 1) Click the **Customize and Control Google Chrome** menu (the 3 dots located in the upper right corner of the browser).
- 2) Select Settings.
- 3) Scroll to the bottom of the list and click **Advanced**.
- 4) Locate Privacy and Security section and click Content/Site Settings button.
- 5) Select Pop-ups and redirects.
- 6) Click the **Blocked (recommended)** switch.

Microsoft Internet Explorer



- 1) Click the **Tools** menu (the gear icon located in the upper right corner of the browser).
- 2) Select Internet options.
- 3) Select the **Privacy** tab.
- 4) Uncheck the Turn on Pop-up Blocker box.
- 5) Click OK.

Modzilla Firefox



- 1) Click **Open menu** (the three bars located in the upper right corner of the browser).
- 2) Click **Options** (or Preferences depending on the version begin used).
- 3) Select **Privacy & Security** (located on the left side of the page).
- 4) Scroll down the page and uncheck **Block pop-up windows** box.
- 5) Close and relaunch Firefox browser.

Microsoft Edge



- 1) Click the **More** button (the three dots located in the upper right corner of the browser).
- 2) Select Settings.
- 3) Scroll down and select View Advanced Settings.
- 4) Click the **Block pop-ups** switch to off.

Apple Safari



- 1) Click the Safari menu.
- 2) From the drop-down menu, select **Preferences**.
- 3) Select Security.
- 4) Uncheck the **Block pop-up windows** box.